

10/087, 193



Web Self-Storage

From Coast to Coast

[Home](#) | [Customer Sign In](#) | [Dealer/Affiliate Sign In](#) | [Contact Us](#) | [Free Demo!](#)

Business Sign On



From Coast to Coast
Satisfied Web Self-Storage users

Login ID:

Password:

Are you ready to put the power of
Web Self-Storage to use for your
company?

Want to try it before you buy
it?

For a free demo, [Click Here](#)

As a business owner what do I need to run Web
Self-Storage?

All you need to run Web Self-Storage is an internet connection
into your business and Internet Explorer 5.5 or greater

Internet Explorer 6.0 now available [Click to download](#)

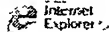


FIG. 1

10/087,193

Storage Main Menu - 990019

Page 1 of 1

User...

Change Password
Room/Truck Chart
Storage Messenger
Storage Note Pad
Training

Management...

Inventory Menu
Site Menu
Management Menu

Other Links...

U-Haul Dealer
U-Haul GM

Miscellaneous...

Program Feedback
Meet The Team

WebSelfStorage - MOJIBI, KATHY

Support Phone Number 1-877-626-4455



1111 1111 1111 1111
New Customer
20 1111 1111 MOVE IN
30 1111 1111 RESERVATION
Existing Customer
40 1111 * 1111 1111 TAKE A PAYMENT
50 1111 1111 MOVE OUT
60 1111 1111 1111 VIEW CONTRACT
70 1111 1111 TRANSFER
Lookups
80 1111 1111 1111 OPEN CONTRACTS
90 * 1111 1111 AUTHORIZED ACCESS
100 * 1111 1111 REPORT LIST

Log Out

FIG. 2

10087193-06193

10/087,193

Customer Search Engine

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
----------	---------	--------------	------	-------------	--------------	-----------	---------

210 → Search Customer Information

212 First Name: _____ 214 Last Name: _____

Enter At Least One Field Before Beginning Search

Cancel Contract (Access Key C)	Back (Access Key F)	Find (Access Key K)
-----------------------------------	------------------------	------------------------

Advanced search
(Access Key A)

Main
(Access Key M)

FIG. 4

10/087, 193

Individual Customer Results

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
Individual Customer Results							
<input checked="" type="checkbox"/>	NAME	PHONE	ADDRESS	CITY	STATE	ZIP	
<input checked="" type="checkbox"/>	JOE SMITH	(310)555-1212	123 PENNY LANE	LOS ANGELES	CA	90066	
<input checked="" type="checkbox"/>	JOEL SMITH	(702)558-5119	803 ZINNIA CIR	HENDERSON	NV	89015	
<input checked="" type="checkbox"/>	JOEY SMITH	(480)227-6676	249 E SCOTT AVE	GILBERT	AZ	85234	

☒ = Selects The Customer

Back Add
(Access Key B) (Access Key A)
Main
(Access Key M)

FIG. 5

10/087, 193

Customer Information

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
	220	<input checked="" type="checkbox"/> IMPORTANT, Please Verify Customer's Information! <input checked="" type="checkbox"/>					
Individual Customer Information							
221	First Name: JOE		Last Name: SMITH				
222	Address: 123 PENNY LANE		Apt No:				
	Address2:						
223	City: LOS ANGELES		State: CA		Zip: 90066		
	Home Phone: (310) 555-1212		Ext:				
224	Work Phone: () - -		Ext:				
	SS# or Secondary ID:		CC Expiration Month/Year: /				
225	Driver Lic. or State ID:		State:		Exp Date: /		
226	Employer Name:		Phone: () - -				
227	E-Mail Address: JSMITH@AOL.COM						
228	Tax Exempt <input type="checkbox"/> Number:						

Required Fields

Cancel Contract

(Access Key C)

Back

(Access Key B)

neXt

(Access Key X)

Main

(Access Key M)

FIG. 6

10/057, 193

Alternate Contact List

Page 1 of 1

Customer ²³⁰ Contact Access Users Room Gate Access Payment Plan Invoicing Payment

To Assure Notification In Case Of Fire, Flood, Burglary or Break-In

Click The ADD Button To Create A New Contact

²³² Add
(Access Key A)

Cancel contract Back
(Access Key C) (Access Key B)

Main
(Access Key M)

FIG. 7

1911	1912	1913	1914	1915	1916	1917	1918	1919	1920	1921	1922	1923	1924	1925	1926	1927	1928	1929	1930	1931	1932	1933	1934	1935	1936	1937	1938	1939	1940	1941	1942	1943	1944	1945	1946	1947	1948	1949	1950	1951	1952	1953	1954	1955	1956	1957	1958	1959	1960	1961	1962	1963	1964	1965	1966	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308	2309	2310	2311	2312	2313	2314	2315	2316	2317	2318	2319	2320	2321	2322	2323	2324	2325	2326	2327	2328	2329	2330	2331	2332	2333	2334	2335	2336	2337	2338	2339	2340	2341	2342	2343	2344	2345	2346	2347	2348	2349	2350	2351	2352	2353	2354	2355	2356	2357	2358	2359	2360	2361	2362	2363	2364
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Page 1 of 1

4

233 { First Name: _____
Last Name: _____

234 — Phone No: (____) ____ - ____ Ext: _____

235 { Address: _____
City: _____ State: _____ Zip: _____ - _____

236 — E-Mail Address: _____

Back (Access Key B) **Save** (Access Key S)

F16. 8

10/087,193

Authorized Access Individuals

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
		↑					
		240	Authorized Access Individual				
241		First Name:					
		Last Name:					
242		Phone No:	() -	Ext:			
243		Address:					
		City:		State:	Zip:		
Required Fields							
Back				Save			
(Access Key B)				(Access Key S)			

FIG. 9



2017-09-06 10:00:00

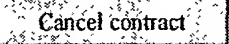


10/087, 193

Authorized Access Individuals


Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
247 245	244	Authorized Access Individuals					
		NAME	PHONE	ADDRESS	CITY	STATE	ZIP
		JOE SMITH					
		JANE SMITH					

 = Edits The Individual's Record  = Delete The Individual's Record

(Access Key C) (Access Key: B) (Access Key X)



(Access Key M)



(Access Key A)

246

FIG. 10

2025 RELEASE UNDER E.O. 14176

10/087, 193

Selected Rooms

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
----------	---------	--------------	------	-------------	--------------	-----------	---------

250 Available Rooms

Input The Desired Room # Add

25 2 (Access Key A)

- or -

Select A Product Type ~ 254

258 All
255 CRATE
RV
SPLIT LEVEL

Display list

(Access Key: D)

Select A Room Size ~ 256

257 All
5X4X6
5X5X5
20X15X10

View list

(Access Key: V)

- or -

Type Room Number, Select Product Type, Or Select Room Size

Cancel contract Back

(Access Key C) (Access Key B)

FIG. 11

10087193 10/087, 193

10/087,193

Select Storage Room

Page 1 of 1

260

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Select The Desired Room From The List Below

261 ROOM	262 SIZE	263 PRODUCT	264 DESCRIPTION	265 RATE
<input type="checkbox"/> 1525	5X4X6	CRATE	56 COVERED NOCLIMATE	\$180.00
<input type="checkbox"/> 1670	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16.00
<input type="checkbox"/> 189	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16.00
<input type="checkbox"/> 193	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16.00
<input type="checkbox"/> 195	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16.00
<input type="checkbox"/> 197	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16.00
<input type="checkbox"/> K0002	20X15X10	RV	99 STREET NOCLIMATE	\$17.00
<input type="checkbox"/> 1655	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1656	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1657	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1658	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1659	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1664	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1665	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1666	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1667	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1668	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1669	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1673	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1674	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1675	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1676	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1677	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1678	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1679	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1681	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1683	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1684	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1688	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1689	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18.00
<input type="checkbox"/> 1672	25X25X10	RV	1 STREET NOCLIMATE	\$44.95
<input type="checkbox"/> 9898	25X25X10	RV	1 STREET NOCLIMATE	\$44.95

☐ = Selects The Room

Back

(Access Key B)

FIG.12

20190807 15:44:00

10/087,193

Bill Date - Vacate Date - Room(s) Selected

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Input The Next Bill And Expected Vacate Date

Next Bill Date: 3/19/2002 266

Edit Date If Customer Request A Different Bill Date

Vacate Date: 1/1/2002 267

Leave Blank If Vacate Date Is Not Known

Select Services To Be Attached To This Room

ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
1525	5X4X6	CRATE	56 COVERED NOCLIMATE	20	3/19/2002	\$180.00

270

IMPORTANT CUSTOMER ALERT:

If customer has not elected the SafeStor Protection they must READ and SIGN the Self-Storage Insurance Addendum. A copy of the signed addendum must be retained in their file.

☐ Check that Addendum has been completed

[Need Addendum form? Click to print](#)

275

DESCRIPTION

- ☐ SAFESTOR \$10,000
- ☐ SAFESTOR \$15,000
- ☐ SAFESTOR \$4,000
- ☐ ACCESS CARD REPLACEMENT
- ☐ \$10 DOLLAR DISCOUNT
- ☐ 1 MONTH FREE
- ☐ 20% SYSTEM MEMBER
- ☐ COLLEGE PROMOTION
- ☐ DUMPSTER 1/4TH
- ☐ DUMPSTER 1/4TH
- ☐ DUMPSTER 1/4TH

AMOUNT

- \$18.00
- \$24.00
- \$6.00
- \$10.00
- (\$10.00)
- (100.00)%
- (20.00)%
- (\$10.00)
- \$16.75
- \$17.50
- \$19.00

271

272

273

274

Required Field

Back

Save

(Access Key B) (Access Key S)

FIG. 13

3/19/2002 10:06:00

10/087,192

Selected Rooms

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Available Rooms

Input The Desired Room # Add
(Access Key A)

- or -

Select A Product Type

All
CRATE
RV
SPLIT LEVEL

Display list
(Access Key D)

Select A Room Size

All
5X5X5
20X15X10
20X20X8

View list
(Access Key V)

Selected Room And Services Information

280
↓

ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
1525	5X4X6	CRATE	56 COVERED NOCLIMATE	20	2/19/2002	\$180 00
RECURRING SERVICES						AMOUNT
ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
1670	5X5X5	CRATE	1 COVERED NOCLIMATE	25	2/19/2002	\$16 00
RECURRING SERVICES						AMOUNT
ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	400	2/19/2002	\$18 00
RECURRING SERVICES						AMOUNT
ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
9898	25X25X10	RV	1 STREET NOCLIMATE	625	2/19/2002	\$44 95
RECURRING SERVICES						AMOUNT

Type Room Number, Select Product Type, Or Select Room Size

⊞ = Add Services To Room ⊞ = Delete A Room And/Or Services

Cancel contract

(Access Key C)

Back

(Access Key B)

Next

(Access Key X)

FIG. 14

10/087,192-05103

10/087,193

Gate Access Security Codes

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

285

↑

Gate Access Security Codes

PASSWORD	ZONE	ROOM	SIZE	PRODUCT	DESCRIPTION
286	1	1525	5X4X6	CRATE	56 COVERED NOCLIMATE
	1	1670	5X5X5	CRATE	1 COVERED NOCLIMATE
	1	1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE
	1	9898	25X25X10	RV	1 STREET NOCLIMATE

Required Fields

Cancel Contract

Back

neXt

(Access Key C)

(Access Key B)

(Access Key X)

FIG. 15

2025-10-06 10:06:10

10/087, 193

Credit Card Auto Payment Plan

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Credit Card Auto Payment Plan List

USE THIS CREDIT CARD

VISA, 4321321321321, 05/02

None

VISA, 4321321321321, 05/02

None

ROOM	SIZE	PRODUCT	DESCRIPTION
1525	5X4X6	CRATE	56 COVERED NOCLIMATE
1670	5X5X5	CRATE	1 COVERED NOCLIMATE
1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE
9898	25X25X10	RV	1 STREET NOCLIMATE

Required Field

Add a credit card

(Access Key A)

Cancel contract

(Access Key C)

Back

(Access Key B)

Next

(Access Key X)

FIG. 16

10/087,193

Point of Sales Storage -- Credit Card Auto Payment Plan

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
Auto Payment Credit Card Information ⁴⁰¹							
CARD TYPE	ACCOUNT NUMBER	EXP DATE	NAME ON CARD				
VISA	4321321321321	05 / 02	Joe Smith				
402	403	404	405				
Required Fields							
Back				Save			
(Access Key: B)				(Access Key: S)			

FIG. 17

2024-06-20 10:23:04

10/08/193

Auto Payment Credit Cards

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment								
<div>Auto Payment Credit Cards</div> <div>410</div> <table><thead><tr><th>CARD TYPE</th><th>ACCOUNT NUMBER</th><th>EXP DATE</th><th>NAME</th></tr></thead><tbody><tr><td>VISA</td><td>4321321321321</td><td>05/02</td><td>JOE SMITH</td></tr></tbody></table> <div><div>⊞ = Edits Credit Card Information</div><div>✂ = Deletes Credit Card Information</div></div>								CARD TYPE	ACCOUNT NUMBER	EXP DATE	NAME	VISA	4321321321321	05/02	JOE SMITH
CARD TYPE	ACCOUNT NUMBER	EXP DATE	NAME												
VISA	4321321321321	05/02	JOE SMITH												

412

Add

(Access Key A)

Back

(Access Key B)

FIG. 18

2025-08-20 10:00:00

101087.193

Invoice Billing

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

215 Choose Invoice Billing Cycle

BILLING CYCLE	ROOM	SIZE	PRODUCT	DESCRIPTION	WAIVE FEE
Auto Pay Room	1525	5X4X6	CRATE	56 COVERED NOCLIMATE	<input type="checkbox"/>
216 MONTHLY	1670	5X5X5	CRATE	1 COVERED NOCLIMATE	<input type="checkbox"/>
Auto Pay Room	1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	<input type="checkbox"/>
217 QUARTERLY	9898	25X25X10	RV	1 STREET NOCLIMATE	<input type="checkbox"/>

Required Field

(Monthly=\$2 00 Quarterly=\$10 00 Semiannual=\$15 00 Annual=\$20 00)

Back neXt
(Access Key B) (Access Key X)

FIG. 19

2025-10-10 10:10:10

10/037,193

JOE SMITH -- Fee's Due

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
421	422	425		Fees Due	420 423	424	426
DUE	ROOM	DESCRIPTION		FEE	QTY	TAX	TOTAL
2/19/2002	1525	RENT		\$180 00	1	\$6 30	\$186 30
2/19/2002	1685	RENT		\$18 00	1	\$0 63	\$18 63
2/19/2002	9898	RENT		\$44 95	1	\$1 57	\$46 52
2/19/2002	1670	RENT		\$16 00	1	\$0 56	\$16 56

Balance Due: \$268 01

W = Waives Fees

432	430	434	
Add future	Take payment	Sales Items	Write-off
(Access Key A)	(Access Key T)	(Access Key S)	(Access Key W)

Ledger	Main
(Access Key L)	(Access Key M)

FIGURE 20

10/087, 193

Add Sales Item

Page 1 of 1

Sales Item Selection Page

Select A Room To Add A Sales Item Too

	ROOM	SIZE	PRODUCT	DESCRIPTION
438 -	<input type="radio"/> 1525	5X4X6	CRATE	56 COVERED NOCLIMATE
	<input type="radio"/> 1670	5X5X5	CRATE	1 COVERED NOCLIMATE
	<input type="radio"/> 1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE
	<input type="radio"/> 9898	25X25X10	RV	1 STREET NOCLIMATE

Select The Sales Item To Add Below

	PART NO.	DESCRIPTION	QTY	RATE
436	<input checked="" type="radio"/> 100	COOL LOCKS	0	\$50.95
	<input type="radio"/> 101	REAL MUD PIES	499	\$5.00
437	<input type="radio"/> 102	PYTHON SNAKES	3	\$299.95
	<input type="radio"/> 103	CAN OPENERS	100	\$19.95
	<input type="radio"/> 104	1 FREE HAND CAR WASH	1	\$59.95

Cancel Save

FIG. 21

10/087, 193

10/087,193

Select Room(s) To Take A Payment

Page 1 of 1

440

442

Select Room(s) To Take A Payment

	ROOM	SIZE	PRODUCT	DESCRIPTION	PAID THRU RATE	
<input checked="" type="checkbox"/>	1525	5X4X6	CRATE	56 COVERED NOCLIMATE	2/19/2002	\$180 00
<input checked="" type="checkbox"/>	1670	5X5X5	CRATE	1 COVERED NOCLIMATE	2/19/2002	\$16 00
<input checked="" type="checkbox"/>	1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	2/19/2002	\$18 00
<input type="checkbox"/>	9898	25X25X10	RV	1 STREET NOCLIMATE	2/19/2002	\$44 95

Check The Box Of The Room or Rooms For Which You Are Taking Payment

Back neXt
(Access Key B) (Access Key X)

FIG. 22

2004-09-01 10:00:00

10/08/03

Fee's Not Collected

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
444 Fees Due							
DUE	ROOM	DESCRIPTION	FEE	QTY	TAX	TOTAL	
2/19/2002	1670	RENT	\$16 00	1	\$0 56	\$16 56	
2/19/2002	1525	RENT	\$180 00	1	\$6 30	\$186 30	
2/19/2002	1685	RENT	\$18 00	1	\$0 63	\$18 63	
Balance Due:						\$221 49	

IMPORTANT CUSTOMER ALERT:

If customer has not previously purchased SafeStor remind them that U-Haul does not insure their goods
Ask them about *Safestor*

If customer is electing to discontinue Safestor coverage they must **READ** and **SIGN** the Storage Insurance
Addendum requesting a waiver. A copy of the signed Storage Insurance Addendum (waiver) must be
retained in their file. [Need Addendum form? Click to print.](#)

Select Payment Type 450

Payment Type: CREDIT

Required Field

Back

neXt

(Access Key B)

(Access Key X)

FIG 23

2003-06-04 10:00:00

10/087, 193

Check Payment

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

460 ~ Check Information

Customer's Check	
461 — Check Type: Choose ▾	Total Due: \$221.49
462 — Check Number: <input type="text"/>	Amount: <input type="text" value="4685"/>
463 — Bank Number: <input type="text"/>	Account Number: <input type="text"/>

Required Fields

(Access Key B) (Access Key C) (Access Key S)

FIG. 25

2025 RELEASE UNDER E.O. 14176

10/05/1993

Coupon Payment

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

466 ~ Coupon Payment

Coupon	
467 ~ Type: <input type="text" value="Choose"/>	Total Due: \$221.49
468 ~ Coupon Number: <input type="text"/>	
469 ~ Amount Collected: <input type="text"/>	

Required Fields

(Access Key B) (Access Key C) (Access Key S)

FIG - 26

10/05/1993 10:05:43 AM

10/087,193

Credit Card Payment

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

470 ~ Credit Card Payment

Credit Card	
471	Card Type: Choose <input type="button" value="v"/> Total Due: \$221.49
472	Account Number: <input type="text"/>
473	Name On Credit Card: <input type="text"/>
474	Expiration Date: <input type="text"/> / <input type="text"/>
475	Amount Collected: <input type="text"/>

Required Fields

Back	Cancel	Save
(Access Key B)	(Access Key C)	(Access Key S)

FIG. 27

FIG. 27

10/087,193

Money Order Payment

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

476

Money Order Payment

Money Order	
477	Order Number: <input type="text"/>
478	Amount Collected: <input type="text"/>
	Total Due: \$221.49
479	Change: <input type="text" value="0.00"/>
458	<input type="checkbox"/> Apply Change As Credit To Account

Required Fields

Back	Cancel	Save
(Access Key B)	(Access Key C)	(Access Key S)

FIG. 28

10/08/93

JOE SMITH -- Fee's Due

Page 1 of 1

Customer	Contact	Access Users	Room	Gate Access	Payment Plan	Invoicing	Payment
			480				↑
Fees Due							
DUE	ROOM	DESCRIPTION	FEE	QTY	TAX	TOTAL	
2/19/2002	9898	RENT	\$44.95	1	\$1.57	\$46.52	
						Balance Due:	\$46.52

☪ = Waives Fees

Add future	Take payment	Sales Items	Write-off
(Access Key A)	(Access Key T)	(Access Key S)	(Access Key W)

	482		Payments Collected	
TYPE	NUMBER	EXP. DATE	AMOUNT	
MO	1234	1	\$221.49	
			Total Paid:	\$221.49

490	Ledger	Main
	(Access Key L)	(Access Key M)

FIG. 29

10/08/93

19087,193

JOE SMITH - Room/Payment History

Page 1 of 1

490

500 Show Me 60 Days

490 Order 499 Ascending 499 Show Rooms ALL

Balance Due 497 \$46.52

PAID	DUE	THRU	ROOM	DESCRIPTION	RATE	QTY	TAX	TOTAL	BALANCE	
491	✓	2/19/2002	3/18/2002	1670	RENT	\$16.00	1	\$0.56	\$16.56	\$16.56
	✓	2/19/2002	3/18/2002	9898	RENT	\$44.95	1	\$1.57	\$46.52	\$63.08
	✓	2/19/2002	3/18/2002	1525	RENT	\$180.00	1	\$6.30	\$186.30	\$249.38
	✓	2/19/2002	3/18/2002	1685	RENT	\$18.00	1	\$0.63	\$18.63	\$268.01
492	\$	2/19/2002		MONEY ORDER				(\$221.49)	\$46.52	

\$ = View Payment Detail ✓ = Paid In Full ○ = Reversed Charge ● = Waives Selected Fee

496 494 495 497

Take payment (Access Key T) Main (Access Key M)

FIG. 30

2025 RELEASE UNDER E.O. 14176

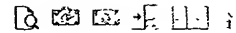
10/087, 192

JOE SMITH - Storage Contract

Page 1 of 1

WebSelfStorage

RENTAL AGREEMENT



CONTRACT BALANCE DUE \$46.52

ACCOUNT TYPE INDIVIDUAL

CONTRACT NO. 990019-00000000

Customer Information

First Name JOE	Last Name SMITH	Driver's License Number	State	Expiration Date
Street Address 123 PENNY LANE		City LOS ANGELES	State CA	Zip 90066
Home Phone (310)555-1212	Work Phone	Employer's Name	Employer's Phone	

Alternate Contact

Last Name SMITH	First Name JOE	Home Phone
Street Address	City	State
		Zip

Authorized Access Person(s)

Last Name SMITH	First Name JOE	Last Name SMITH	First Name JANE	Last Name	First Name
--------------------	-------------------	--------------------	--------------------	-----------	------------

Room Information

Room	Size	Status	Autopay	Bal Due	Moved In	Next Due	Access Code	Invoice Billing	Rate
1525	5X4X6	CURRENT	YES	\$0.00	2/19/2002	3/19/2002	32	NO	\$180.00
1670	5X5X5	CURRENT	NO	\$0.00	2/19/2002	3/19/2002	43	MONTHLY	\$16.00
1685	20X20X8	CURRENT	YES	\$0.00	2/19/2002	3/19/2002	54	NO	\$18.00
9898	25X25X10	DELINQUENT	NO	\$46.52	2/19/2002	2/19/2002	65	QUARTERLY	\$44.95

Services

Description	Start Date	Room	Next Due	Amount

Credit Card Payment Plan - Optional

Room	Size	Type	Card Number	Expiration Date
1525	5X4X6	VISA	4321321321321	05/02
1685	20X20X8	VISA	4321321321321	05/02

Room/Payment History

Pay Date	Receipt Number	Type	Number	Auth Code	Amount
2/19/2002 7:07:02 PM		MO	1234		\$221.49

Notes

Cancel contract

(Access Key C)

FIG. 31

10/087,193

Customer Search Engine

Page 1 of 1

Customer Location Room Move-In Date Payment

?

240

Search Customer Information

First Name:

Last Name:

Enter At Least One Field Before Beginning Search

Clear Reservation

(Access Key C)

Find

(Access Key F)

sKip

(Access Key K)

Advanced search

(Access Key A)

Main

(Access Key M)

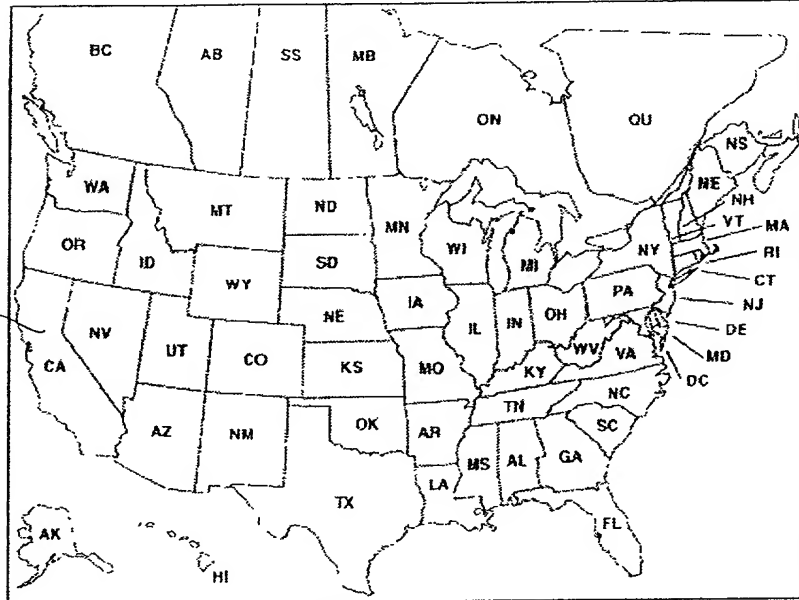
FIG. 32

Year	1950	1951	1952	1953	1954	1955	1956	1957	1958	1959	1960	1961	1962	1963	1964	1965	1966	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100
1950	1951	1952	1953	1954	1955	1956	1957	1958	1959	1960	1961	1962	1963	1964	1965	1966	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	

301



302



neXt

(Access Key X)

(Access Key M)

FIG. 33

10/087, 193

Customer Location Room Move-In Date Payment

303

CA - Choose A City From The List Below

<u>ALTADENA</u>	<u>ANAHEIM</u>	<u>BAKERSFIELD</u>
<u>BARSTOW</u>	<u>BELMONT</u>	<u>BURBANK</u>
<u>CANYON COUNTRY</u>	<u>CARLSBAD</u>	<u>CATHEDRAL CITY</u>
<u>CHATSWORTH</u>	<u>CHICO</u>	<u>CHULA VISTA</u>
<u>CITY OF INDUSTRY</u>	<u>CORONA</u>	<u>COVINA</u>
<u>DUBLIN</u>	<u>EL CAJON</u>	<u>EL CENTRO</u>
<u>ESCONDIDO</u>	<u>FONTANA</u>	<u>FREMONT</u>
<u>FULLERTON</u>	<u>GARDEN GROVE</u>	<u>GARDENA</u>
<u>GLENDALE</u>	<u>GLENDORA</u>	<u>INGLEWOOD</u>
<u>LA HABRA</u>	<u>LANCASTER</u>	<u>LEMON GROVE</u>
<u>LIVERMORE</u>	<u>LODI</u>	<u>LONG BEACH</u>
<u>LOS ANGELES</u>	<u>LOS ANGELES NORTH</u>	<u>LYNWOOD</u>
<u>NORTHRIDGE</u>	<u>OCEANSIDE</u>	<u>ONTARIO</u>
<u>PASADENA</u>	<u>POMONA</u>	<u>POWAY</u>
<u>REDWOOD CITY</u>	<u>RIALTO</u>	<u>ROSEMEAD</u>
<u>SACRAMENTO EAST</u>	<u>SACRAMENTO WEST</u>	<u>SAN BERNARDINO</u>
<u>SAN CLEMENTE</u>	<u>SAN DIEGO</u>	<u>SAN FRANCISCO</u>
<u>SAN JOSE</u>	<u>SANTA ANA</u>	<u>SANTA BARBARA</u>
<u>SANTA ROSA</u>	<u>SEPULVEDA</u>	<u>SPRING VALLEY</u>
<u>STOCKTON</u>	<u>TUSTIN</u>	<u>UKIAH</u>
<u>VACAVILLE</u>	<u>WESTMINSTER</u>	<u>WHITTIER</u>

Clear Reservation

(Access Key C)

Back

(Access Key B)

Main

(Access Key M)

F16.34

10/087,193

Storage Locations

Page 1 of 1

384

Customer Location Room Move-In Date Payment

NORTHRIDGE, CA - Choose A Location From The List Below

%OCC	ENTITY	NAME	ADDRESS	PHONE
<input checked="" type="checkbox"/> 96 88% <input checked="" type="checkbox"/>	711085	U-HAUL NORTHRIDGE	18160 PARTHENIA ST	(818)993-7470

☒ = Entity Does Accept Remote Reservations ☐ = Entity Does Not Accept Remote Reservations

Clear Reservation

Back

(Access Key C)

(Access Key B)

Main

(Access Key M)

F16.35

10/087,193

10/087,193

Available Rooms

Page 1 of 1

Customer Location Room Move-In Date Payment

Selected Rooms

SIZE	PRODUCT	FL	ELEV	CLIMATE	BONUS	SQ.FT.	RATE
10X5X9	INTERIOR	0	STREET	CLIMATE		50	\$84.95

Move-In Date: 3/1/2002

Available Rooms

room/truck equivalency chart

SIZE	PRODUCT	FL	ELEV	CLIMATE	BONUS	SQ.FT.	VACANT	% OCC	RATE
4X10X9	INTERIOR	0	STREET	CLIMATE		40	0	100%	\$69.95
4X10X12	INTERIOR	3	STREET	CLIMATE		40	0	100%	\$69.95
5X5X9	INTERIOR	1	STREET	CLIMATE		25	0	100%	\$74.95
5X5X9	INTERIOR	3	STREET	CLIMATE		25	0	100%	\$64.95
5X10X9	INTERIOR	0	STREET	CLIMATE		50	0	100%	\$84.95
5X10X9	INTERIOR	1	STREET	CLIMATE		50	0	100%	\$99.95
5X10X9	INTERIOR	2	STREET	CLIMATE		50	1	99%	\$84.95
5X10X12	INTERIOR	3	STREET	CLIMATE		50	6	95%	\$84.95
9X8X9	INTERIOR	0	STREET	CLIMATE		72	0	100%	\$89.95
10X5X9	INTERIOR	0	STREET	CLIMATE		50	1	90%	\$84.95
10X5X9	INTERIOR	2	STREET	CLIMATE		50	0	100%	\$84.95
10X5X12	INTERIOR	3	STREET	CLIMATE		50	0	100%	\$84.95
10X10X9	INTERIOR	0	STREET	CLIMATE		100	4	95%	\$149.95
10X10X9	INTERIOR	1	STREET	CLIMATE		100	0	100%	\$164.95
10X10X9	INTERIOR	2	STREET	CLIMATE		100	1	98%	\$149.95
10X10X12	INTERIOR	3	STREET	CLIMATE		100	5	91%	\$149.95
10X15X9	INTERIOR	0	STREET	CLIMATE		150	0	100%	\$204.95
10X15X9	INTERIOR	1	STREET	CLIMATE		150	0	100%	\$219.95

(Room Size Dimensions are in Width x Length x Height Format)

Clear Reservation

Back

next

(Access Key C)

(Access Key B)

(Access Key X)

F16. 36

2007-09-06 10:00

10/087, 193

Reservation Date

Page 1 of 1

Customer

Location

Room

Move-In Date

Payment

↑

Selected Size

SIZE	PRODUCT	FLOOR	ELEV	CLIMATE	BONUS	SQ.FT.	RATE
10X5X9	INTERIOR	0	STREET	CLIMATE		50	\$84.95

Input The Move-In Date

Date: / /

320

Required Fields

Cancel

Save

(Access Key C) (Access Key S)

716-37

2007.10.19 10:40:00

10/087.193

Lookup A Contract

Page 1 of 1

71

Contract/Reservation Search Engine

Type:

View Cancelled Contracts: ☐

Contract Number:

Storage Unit:

First Name:

Last Name:

Phone Number: () -

Credit Card Number:

Business Name:

Corporate Account #:

System Use Entity Number:

Receipt Number:

Reservation Cancellation#:

Required Fields

Enter At Least One Field Before Beginning Search

(Access Key B)

(Access Key F)

FIG. 38

10/05/193

Selected Rooms

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Available Rooms

Input The Desired Room #

Add

(Access Key A)

- or -

Select A Product Type

All
CRATE
RV
SPLIT LEVEL

Display list

(Access Key D)

Select A Room Size

All
5X4X6
5X5X5
5X5X8

View list

(Access Key V)

Selected Room And Services Information

	ROOM	SIZE	PRODUCT	DESCRIPTION	SQ.FT.	BILL	RENT
501	179	5X5X8	SPLIT LEVEL	2 STREET NOCLIMATE	25	1/27/2002	\$91.00
502				RECURRING SERVICES			AMOUNT

⊞ = Add Move Out Services To Room ⤵ = Move Out Of Room / Delete A Service

Back

(Access Key B)

FIG. 39

1006719 "051102"

10/087,193

Transfer Out rooms available

Page 1 of 1

701 Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment



Select A Room And Any Service(s) To Transfer Out

ROOM	SIZE	PRODUCT	DESCRIPTION	BALANCE	RATE
<input checked="" type="checkbox"/> 195	5X5X5	CRATE	1 COVERED NOCLIMATE RECURRING SERVICES	\$0 00	\$16 00

\$ = Takes Payment ☒ = Selects Room

Main

(Access Key M)

FIG. 40

2014-05-14 10:00:00

10/087, 193

Transfer in rooms available

Page 1 of 1

Customer Contact Access Users Room Gate Access Payment Plan Invoicing Payment

Select A Room From The List Below To Transfer In

ROOM	SIZE	PRODUCT	Transfer Out Room DESCRIPTION	RATE
195	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16 00

702

ROOM	SIZE	PRODUCT	DESCRIPTION	RATE
<input type="checkbox"/> 131	5X5X8	SPLIT LEVEL	2 STREET NOCLIMATE	\$91 00
<input type="checkbox"/> 1668	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18 00
<input type="checkbox"/> 1672\	25X25X10	RV	1 STREET NOCLIMATE	\$44 95
<input type="checkbox"/> 1684	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18 00
<input type="checkbox"/> 1685	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18 00
<input type="checkbox"/> 1688	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18 00
<input type="checkbox"/> 1689	20X20X8	SPLIT LEVEL	1 STREET NOCLIMATE	\$18 00
<input type="checkbox"/> 179	5X5X8	SPLIT LEVEL	2 STREET NOCLIMATE	\$91 00
<input type="checkbox"/> 189	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16 00
<input type="checkbox"/> 197	5X5X5	CRATE	1 COVERED NOCLIMATE	\$16 00
<input type="checkbox"/> 25689	6X6X654	CRATE	ASD COVERED NOCLIMATE	\$59 00
<input type="checkbox"/> TESTX03	5X4X6	CRATE	56 COVERED NOCLIMATE	\$180 00

☐ = Selects Room

Back

(Access Key B)

F16-41

1011	1012	1013	1014	1015	1016	1017	1018	1019	1020	1021	1022	1023	1024	1025	1026	1027	1028	1029	1030	1031	1032	1033	1034	1035	1036	1037	1038	1039	1040	1041	1042	1043	1044	1045	1046	1047	1048	1049	1050	1051	1052	1053	1054	1055	1056	1057	1058	1059	1060	1061	1062	1063	1064	1065	1066	1067	1068	1069	1070	1071	1072	1073	1074	1075	1076	1077	1078	1079	1080	1081	1082	1083	1084	1085	1086	1087	1088	1089	1090	1091	1092	1093	1094	1095	1096	1097	1098	1099	1100	1101	1102	1103	1104	1105	1106	1107	1108	1109	1110	1111	1112	1113	1114	1115	1116	1117	1118	1119	1120	1121	1122	1123	1124	1125	1126	1127	1128	1129	1130	1131	1132	1133	1134	1135	1136	1137	1138	1139	1140	1141	1142	1143	1144	1145	1146	1147	1148	1149	1150	1151	1152	1153	1154	1155	1156	1157	1158	1159	1160	1161	1162	1163	1164	1165	1166	1167	1168	1169	1170	1171	1172	1173	1174	1175	1176	1177	1178	1179	1180	1181	1182	1183	1184	1185	1186	1187	1188	1189	1190	1191	1192	1193	1194	1195	1196	1197	1198	1199	1200	1201	1202	1203	1204	1205	1206	1207	1208	1209	1210	1211	1212	1213	1214	1215	1216	1217	1218	1219	1220	1221	1222	1223	1224	1225	1226	1227	1228	1229	1230	1231	1232	1233	1234	1235	1236	1237	1238	1239	1240	1241	1242	1243	1244	1245	1246	1247	1248	1249	1250	1251	1252	1253	1254	1255	1256	1257	1258	1259	1260	1261	1262	1263	1264	1265	1266	1267	1268	1269	1270	1271	1272	1273	1274	1275	1276	1277	1278	1279	1280	1281	1282	1283	1284	1285	1286	1287	1288	1289	1290	1291	1292	1293	1294	1295	1296	1297	1298	1299	1300	1301	1302	1303	1304	1305	1306	1307	1308	1309	1310	1311	1312	1313	1314	1315	1316	1317	1318	1319	1320	1321	1322	1323	1324	1325	1326	1327	1328	1329	1330	1331	1332	1333	1334	1335	1336	1337	1338	1339	1340	1341	1342	1343	1344	1345	1346	1347	1348	1349	1350	1351	1352	1353	1354	1355	1356	1357	1358	1359	1360	1361	1362	1363	1364	1365	1366	1367	1368	1369	1370	1371	1372	1373	1374	1375	1376	1377	1378	1379	1380	1381	1382	1383	1384	1385	1386	1387	1388	1389	1390	1391	1392	1393	1394	1395	1396	1397	1398	1399	1400	1401	1402	1403	1404	1405	1406	1407	1408	1409	1410	1411	1412	1413	1414	1415	1416	1417	1418	1419</
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Page 1 of 1

1

Transfer Out Room

Transfer In Room

ROOM SIZE	PRODUCT	DESCRIPTION	RATE	QTY	TAX	ADJUSTED CHARGE
Add Future Months By Changing the Quantity For The Room						New Qty = 0 12 9
131	5X5X8	SPLIT LEVEL	2 STREET NOCLIMATE	\$91 00	0 12 \$0 38	\$11 30
Adjusted Room Charge:						\$11 30
Balance Due:						\$9 31

Transfer room

(Access Key. T)

Cancel contract

(Access Key C)

Back

{Access Key B)

F16. 42

10/087,193

Report List

Page 1 of 1

Storage Report List

Audit Reports

Auto Payment Customers

Cash Drawer Summary

Collection Worksheet

Current Open Contracts

Downloaded Reservations

Expiring Credit Cards

Facility Utilization Summary

Failed Auto Payments

Invoicing Customers

Lock Action

Move Out

Nightly Batch Letters

Nightly Batch Status

No Show Reservations

Rent Roll

Rooms Available

Rooms With Adjusted Rates

Rooms To Auction

SAFESTOR Coverage

Security Access Codes

Security Access In/Out

Unit Mix

Unit Price List

Walk Around

Who Is Logged In

Click On An Underlined Title To View The Report

Close

FIG. 43

100

10/087,193

Room Inventory -- 990019

Page 1 of 3

FIG 44

Room Inventory

Entity: 990019

801

802 803

804

805

806

Date: 2/26/2002

ROOM SIZE	DESCRIPTION	STATUS	COM RMS	RATE
0001 2X2X2	3 STREET HEATED	OCCUPIED		\$33 00
001 1X1X2	1 COVERED NOCLIMATE	OCCUPIED		\$4 00
002B 1X1X2	1 COVERED NOCLIMATE	OCCUPIED		\$4 00
0922 5X5X8	2 STREET NOCLIMATE	OCCUPIED		\$91 00
1 9X9X9	6 STREET NOCLIMATE	DELINQUENT		\$120 00
1001 5X5X8	2 STREET NOCLIMATE BONUS	LIEN		\$91 00
1003 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
1004 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
1005 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT	318, 327	\$91 00
1006 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
1007 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
1008 5X5X8	2 STREET NOCLIMATE BONUS	OCCUPIED		\$91 00
1009 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
100A 2X2X2	3 STREET HEATED	OCCUPIED		\$33 00
100CM 5X4X6	56 COVERED NOCLIMATE	DELINQUENT	101PR, 102PR	\$180 00
100X 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
101 5X5X8	2 STREET NOCLIMATE BONUS	OCCUPIED		\$91 00
1010 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
1011 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
101X 5X5X8	2 STREET NOCLIMATE BONUS	LIEN		\$91 00
102365 2X3X4	1 STREET NOCLIMATE	DELINQUENT		\$61 00
102X 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
103X 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
105X 5X5X8	2 STREET NOCLIMATE BONUS	OCCUPIED		\$91 00
106X 5X5X8	2 STREET NOCLIMATE BONUS	OCCUPIED		\$91 00
107 5X5X8	2 STREET NOCLIMATE BONUS	DELINQUENT		\$91 00
108X 5X5X8	2 STREET NOCLIMATE BONUS	DAMAGED		\$91 00
109X 5X5X8	2 STREET NOCLIMATE BONUS	DAMAGED		\$91 00
11 7X27X7	1 STREET CLIMATE BONUS	OCCUPIED		\$120 00
111 10X10X11	11 STREET NOCLIMATE	DELINQUENT		\$16 00
11111 2X2X2	3 STREET HEATED	DELINQUENT		\$33 00
1112 4X3X4	1 STREET NOCLIMATE	DELINQUENT		\$61 00
1113 5X5X5	2 COVERED NOCLIMATE	DELINQUENT		\$61 00
1114 5X20X10	1 STREET NOCLIMATE	DELINQUENT	157, 2112	\$90 00
113 5X20X10	1 STREET NOCLIMATE	DELINQUENT		\$90 00
114 10X20X8	1 STREET NOCLIMATE	OCCUPIED		\$16 50
115 10X10X8	1 STREET NOCLIMATE	DELINQUENT		\$20 00

10/087,193

10/087,193

Set Rates And View Facility Info By Sizecode

Page 1 of 2

816 F16.45

811 Size

812

814 815 816

Facility Utilization

New Rates

Rate Change Reason

822 823 824 825

	Sqft Rm	# Rms	Occ	Vac	% Occ	Curr Rate	New Rate	Curr Poll Inc	New Poll Inc	Curr \$ per Sqft	New \$ per Sqft	Curr Occ Inc	New Occ Inc	Occ Chg %
\$ 1X1X1 S C NOC BONUS	1	2	2	0	100.00%	\$35.00	0.00	\$70.00	\$0.00	\$35.00	\$0.00	\$70.00	\$0.00	(100.0)
\$ 1X1X1 00 C NOC	1	3	3	0	100.00%	\$170.00	0.00	\$510.00	\$0.00	\$170.00	\$0.00	\$510.00	\$0.00	(100.0)
\$ 1X1X2 1 C NOC	1	8	8	0	100.00%	\$4.00	0.00	\$32.00	\$0.00	\$4.00	\$0.00	\$32.00	\$0.00	(100.0)
\$ 1X1X99 99 C NOC BONUS	1	3	3	0	100.00%	\$110.00	0.00	\$330.00	\$0.00	\$110.00	\$0.00	\$330.00	\$0.00	(100.0)
\$ 2X2X2 S S NOC	4	5	5	0	100.00%	\$4.00	0.00	\$20.00	\$0.00	\$1.00	\$0.00	\$20.00	\$0.00	(100.0)
\$ 2X2X2 3 S HEA	4	15	15	0	100.00%	\$33.00	0.00	\$495.00	\$0.00	\$8.25	\$0.00	\$495.00	\$0.00	(100.0)
\$ 2X3X4 1 S NOC	6	4	4	0	100.00%	\$61.00	0.00	\$244.00	\$0.00	\$10.17	\$0.00	\$244.00	\$0.00	(100.0)
\$ 2X4X6 1 C NOC	8	0	0	0	0.00%	\$4.00	0.00	\$0.00	\$0.00	\$0.50	\$0.00	\$0.00	\$0.00	0.0
\$ 4X3X7 1 S NOC	12	5	5	0	100.00%	\$61.00	0.00	\$305.00	\$0.00	\$5.08	\$0.00	\$305.00	\$0.00	(100.0)
\$ 5X4X6 56 C NOC	20	10	9	1	90.00%	\$180.00	0.00	\$1,800.00	\$0.00	\$9.00	\$0.00	\$1,620.00	\$0.00	(100.0)
\$ 5X5X5 2 C NOC	25	5	5	0	100.00%	\$61.00	0.00	\$305.00	\$0.00	\$2.44	\$0.00	\$305.00	\$0.00	(100.0)
\$ 5X5X5 1 C NOC	25	40	38	2	95.00%	\$16.00	0.00	\$640.00	\$0.00	\$0.64	\$0.00	\$608.00	\$0.00	(100.0)
\$ 5X5X8 2 S NOC BONUS	25	67	64	3	95.52%	\$91.00	0.00	\$6,097.00	\$0.00	\$3.64	\$0.00	\$5,824.00	\$0.00	(100.0)
\$ 5X5X8 2 S NOC	25	85	84	1	98.82%	\$91.00	0.00	\$7,735.00	\$0.00	\$3.64	\$0.00	\$7,644.00	\$0.00	(100.0)
\$ 5X5X15 55 C NOC BONUS	25	0	0	0	0.00%	\$16.00	0.00	\$0.00	\$0.00	\$0.64	\$0.00	\$0.00	\$0.00	0.0
\$ 5X8X10 75 1 C NOC	40	0	0	0	0.00%	\$60.00	0.00	\$0.00	\$0.00	\$1.50	\$0.00	\$0.00	\$0.00	0.0
\$ 5X10X8 5 1 C NOC	50	0	0	0	0.00%	\$40.00	0.00	\$0.00	\$0.00	\$0.80	\$0.00	\$0.00	\$0.00	0.0
\$ 5X20X10 1 S NOC	100	0	0	0	0.00%	\$90.00	0.00	\$0.00	\$0.00	\$0.90	\$0.00	\$0.00	\$0.00	0.0
\$ 6X6X6 6 S NOC	36	0	0	0	0.00%	\$9.00	0.00	\$0.00	\$0.00	\$0.25	\$0.00	\$0.00	\$0.00	0.0
\$ 6X6X8 10 S CLI BONUS	36	0	0	0	0.00%	\$60.00	0.00	\$0.00	\$0.00	\$1.67	\$0.00	\$0.00	\$0.00	0.0
\$ 6X6X8 666 C NOC	36	0	0	0	0.00%	\$120.00	0.00	\$0.00	\$0.00	\$3.33	\$0.00	\$0.00	\$0.00	0.0
\$ 6X6X654 ASD C NOC	36	0	0	0	0.00%	\$59.00	0.00	\$0.00	\$0.00	\$1.64	\$0.00	\$0.00	\$0.00	0.0
\$ 7X5X12 1 E CLI	35	4	4	0	100.00%	\$16.00	0.00	\$64.00	\$0.00	\$0.46	\$0.00	\$64.00	\$0.00	(100.0)
\$ 7X27X7 1 S CLI BONUS	189	0	0	0	0.00%	\$120.00	0.00	\$0.00	\$0.00	\$0.63	\$0.00	\$0.00	\$0.00	0.0
\$ 12X12X12 1 C NOC	144	0	0	0	0.00%	\$16.99	0.00	\$0.00	\$0.00	\$0.12	\$0.00	\$0.00	\$0.00	0.0
\$ 20X15X10 99 S NOC	300	0	0	0	0.00%	\$17.00	0.00	\$0.00	\$0.00	\$0.06	\$0.00	\$0.00	\$0.00	0.0
\$ 20X20X8 1 S NOC	400	0	0	0	0.00%	\$18.00	0.00	\$0.00	\$0.00	\$0.05	\$0.00	\$0.00	\$0.00	0.0
\$ 20X25X9 9 S NOC	500	0	0	0	0.00%	\$19.00	0.00	\$0.00	\$0.00	\$0.04	\$0.00	\$0.00	\$0.00	0.0
\$ 25X25X10 1 S NOC	625	0	0	0	0.00%	\$44.95	\$0.00	\$0.00	\$0.00	\$0.07	\$0.00	\$0.00	\$0.00	0.0
\$ 65X6X9 6 C NOC	390	0	0	0	0.00%	\$100.00	0.00	\$0.00	\$0.00	\$0.26	\$0.00	\$0.00	\$0.00	0.0
Summary	4231	256	249	7		\$3,069.44	\$0.00	\$18,647.00	\$0.00	\$393.42	\$0.00	\$18,071.00	\$0.00	
												Reset	Update	

\$ = View Rate History For Sizecode

Previous

10/087,193

850

852

3. Type Your Message Below. Click SAVE When Ready To Send

Enter Data In These Fields

Select An MCO Or Type An Entity Click Ok To Display The List of People Working At This Entity

854

Back

Save

FIG. 46

2014-04-04 14:50:00

10/087,193

860

Letter Templates For California

2ND STAGE

4TH STAGE DEL

AUCTION RESULTS

AUTOPAYMENT

EVICITION NOTICE

INVOICING

LATE NOTICE

LIEN SALE

OPTION LETTER

OVERPAYMENT

PARTIAL PAYMENT

RATE CHANGE

ROOM # CHANGE

SALE AND SEIZURE

TAX CHANGE

UNDERPAYMENT

Click Underlined Title To View Letter

Previous

Add

Replicate

F16.47

10/087, 193

Selected Letter Template

Page 1 of 1

870

Letter Template

Fields	Letter Name: LIEN SALE	Entity Printable <input type="checkbox"/>
AUCTION	<<EntityLabel>>	
AuctionDate	Date: <<TodayDate>><div align=center>LIEN	
AuctionProcTot	SALE</div>	
AuctionResScrip		
CUSTOMER	<<CustomerLabel>>	
CustAddress	Dear <<CustomerName>>,	
CustomerLabel	Your right, as occupant, to use and access storage	
CustomerName	room #<<RmNumber>> has been terminated, and the	
DATE	contractual landlord's lien contained in the Self-	
InvoiceDate	Storage Rental Agreement has been imposed.	
LastPayDate		
NewRateEffDate		

Input a Valid WebSelfStorage Entity

Entity: [View](#)

Type Letter In Text Area Above

Double-Click The FIELD NAME In The List On The Left To Add It To The Letter

Required Information

[Previous](#) [Delete](#) [Save](#)

FIG. 4 8

2025-10-10 10:10:10

10/087,193

880
→

Site Business Rules For 990019 3

F16.49A

☐ Deactivated Entity

Rent Rules	
What letter do you want to use for room number-changes?	ROOM # CHANGE
Rent applied on:	MOVE IN DATE (ANNIVERSARY)
If calendar day is used, what day of the month do you want charges posted?	1
Would you like to provide invoice billing to your customers?	Yes
If yes, how many days before due date do you want to create the invoice?	40
Do you provide monthly billing?	Yes
If yes, how much will you charge for billing on a monthly basis?	\$2 00
If yes, what letter do you want to use?	INVOICING
Do you provide quarterly billing?	Yes
If yes, how much will you charge for quarterly billing?	\$10 00
If yes, what letter do you want to use?	INVOICING
Do you provide semiannual billing?	Yes
If yes, how much will you charge for billing on a semiannual basis?	\$15 00
If yes, what letter do you want to use?	INVOICING
Do you provide annual billing?	Yes
If yes, how much will you charge for billing on an annual basis?	\$20 00
If yes, what letter do you want to use?	INVOICING
Require the user to collect a vacate date from the customer?	No
Does location allow prorating Move-Ins?	No
Reservation Rules	
Allow the taking of reservations?	Yes
Allow the taking of REMOTE reservations?	Yes
How many days after expected move in do you want a reservation to no show?	90
How many days in the future will you allow a reservation to be made?	30
What reservation-confirmation letter is used?	INVOICING
Green/Set Low Occupancy % - Okay to Make Reservations	0
Green/Set High Occupancy % - Okay to Make Reservations	96
Yellow/Set Low Occupancy % - Caution Making Reservations	97
Yellow/Set High Occupancy % - Caution Making	

2025.05.12

10/087,193

FIG. 49B

Reservations	98
Red/Set Low Occupancy % - Do Not Make Reservations	99
Red/Set High Occupancy % - Do Not Make Reservations	100
Do not allow reservations for a sizecode when available rooms are below this number.	1
How many days should quote be held before purging?	1
↑ Customer Rules	
Is tax-exempt status available for tenants at this facility?	No
Do you charge an administration fee?	No
If yes, is it required?	Yes
If yes, is it reversible?	Yes
If yes, what is the administrative fee amount?	\$50.00
↑ Move In Rules	
Do you require that new tenants provide an alternate contact?	Yes
Do you require addresses to be collected on alternate contacts?	No
Disable password prompt when saving a contract?	Yes
Do you allow business-customer types?	Yes
Do you allow corporate-customer types?	Yes
Do you allow individual-customer types?	Yes
Do you allow system use-customer types?	Yes
↑ Payment Rules	
Do you allow customers to autopay their rooms?	Yes
If yes, what letter do you want to use for auto payments?	AUTOPAYMENT
Auto Authorization	
Are you running a credit card authorization system?	Yes
If yes, what type of credit card system are you running?	VERISIGN
What type of check system are you running?	NONE
Payment Types	
Do you accept cash?	Yes
Do you accept business checks?	Yes
Do you accept cashier's checks?	Yes
Do you accept personal checks?	Yes
Do you accept traveler's checks?	Yes
Do you accept coupons?	Yes
Do you accept American Express credit cards?	Yes
Do you accept Discover credit cards?	Yes

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10/087, 193

Do you accept MasterCard credit cards?	Yes
Do you accept Visa credit cards?	Yes
Do you accept money orders?	Yes
Do you allow system use accounts?	Yes
Do you accept U-Haul Corporate Accounts?	Yes
Over/Partial Payment Rules	
Do you want to create an overpayment letter when customer overpays?	Yes
If yes, what day do you want to create this letter?	DAY OF PAYMENT
If yes, what letter do you want to use for this overpayment?	OVERPAYMENT
Do you want to create a partial pay letter when customer under pays?	Yes
If yes, what day do you want to create this letter?	Ten Days before next Payment
If you use one partial payment letter, which should it be?	PARTIAL PAYMENT
Rate Change Rules	
Do you want to apply rate changes to rented rooms?	Yes
If yes, how many day's notice must you give the customer before changing their rates?	1
If yes, at the time of move in, for how many days do you guarantee the current rate?	20
If yes, what letter do you want to use for rate change letters?	RATE CHANGE
Delinquency Rules	
How many delinquency steps do you use, not including Lien?	5
Miscellaneous Delinquency Rules	
Should services be dropped when a customer is delinquent?	Yes
Which delinquency schedule do you want to use?	DELINQUENCY FEES
Rate Percentage Rules	
If delinquent and room rent is less than \$40 charge this amount \$75	
If delinquent and room rent is between \$41 and \$100 charge this amount \$45 or 20% of the rent, whichever is greater.	
If delinquent and room rent is greater than \$100 charge this amount \$60 or 50% of the rent, whichever is greater.	
First Delinquency	
Number of days late before creating first delinquency letter and applying late fee?	2
What is the first late fee charge?	\$10.00
What letter is sent for the first delinquency?	1ST LATE NOTICE

F19. 802

882

881

881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900

10/087,193

F16.490

Second Delinquency	
Number of days late before creating second delinquency letter and applying late fee?	15
What is the second late fee charge?	\$1 00
What letter is sent for the second delinquency notice?	TEST ETTER 4
Third Delinquency	
Number of days late before creating third delinquency letter and applying late fee?	20
What is the third late fee charge?	\$0 00
What letter is sent for the third delinquency?	1ST LATE NOTICE
Fourth Delinquency	
Number of days late before creating fourth delinquency letter and applying late fee?	23
What is the four late fee charge?	\$1 00
What letter is sent for the fourth delinquency?	1ST LATE NOTICE
Fifth Delinquency	
Number of days late before creating fifth delinquency letter and applying late fee?	26
What is the fifth late fee charge?	\$0 00
What letter is sent for the fifth delinquency?	1ST LATE NOTICE
Lien Sale Notification	
Number of days late before a customer is in lien status?	30
What is the lien sale notice fee?	\$50 00
What letter is sent for the lien sale notification?	LIEN SALE
Auction Rules	
How many days after lien sale notice can the contents of the room be auctioned?	30
What letter do you want to use for auction-notification letters?	AUCTION NOTICE
Does your auction letters need to be printed manually?	Yes
What time is an auction usually held at this location? (including a.m./p.m.)	7 00 a m
What letter do you want to use to notify customers of their new balance after goods sold at auction?	INVOICING
Gate Access Rules	
What security gate access system do you use?	PTI FALCON
What is the default time zone value for the security gate system?	1
What is the name of your server machine?	STORAGE-IIS
Tax Rules	

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What is your STORAGE tax rate percentage?	035
What letter do you want to use for STORAGE tax rate changes?	TAX CHANGE TEST ONLY
What is your RETAIL tax rate percentage?	10
Reporting	
For Facility Utilization Report how many delinquency steps do you use, not including Lien?	3
Number of days late before entering first step?	3
Number of days late before entering second step?	15
Number of days late before entering third step?	0
Number of days late before entering fourth step?	0
Number of days late before entering fifth step?	0
Number of days late before entering Lien?	30
Miscellaneous	
Does this location Print Letters to Alternate Contact?	Yes
What is the Manager Name you want printed on Letters?	Chris Bierman
Use Site Maps?	Yes

Previous

Save

Replicate